

Department of Police and Emergency Management

# Strategic Framework 2009-2012





# STRATEGIC FRAMEWORK 2009-2012

The development of the new Strategic Framework provided an opportunity to review our services in providing a safer community, and how we can deliver this service more efficiently and effectively through the combined efforts of police, State Service employees, State Emergency Service employees and volunteers, and scientists from Forensic Science Service Tasmania.

In the next three years, the services will be responsive, socially inclusive, and focused on policing and emergency management outcomes that contribute to a safe and secure community.

The Department will focus on reducing the impact of crime, improving the level of public safety and traffic law compliance, and enhancing emergency management and security capabilities. The organisation will strive for continuous improvement of systems and resources, to ensure that our people have the necessary tools and support to deliver quality services.

## Our Vision

A safe and secure Tasmania

## Our Mission

To deliver quality policing and emergency management services to the people of Tasmania

## Our Values

- › Integrity
- › Equity
- › Accountability

## Our Business Principles

- › Engagement
- › Empowerment
- › Quality service
- › Continuous improvement

## Our People

**We will:** Implement a more inclusive and consultative approach to developing our people that focuses on organisational and individual needs.

## Our Resources

**We will:** Make sure that our facilities, equipment and resources continue to support our people and our service delivery.

## Our Systems

**We will:** Ensure that our internal systems and structures will continue to support our business and the delivery of our services.



The annual Business Priorities provide specific aims and a range of key priorities for each of the Output Groups and Support Commands to guide the delivery of our **Vision** and **Mission**.

We will continue to:

- › improve public safety
- › reduce the impact of crime
- › improve road safety, and
- › enhance emergency management.

The following 2012 targets are used to measure our performance.

**Tasmania Together Goal 2 benchmarks:**

- › Percentage of people who feel safe at home by **day: 96%**, at **night: 89%**
- › Percentage of people who feel safe in public places by **day: 93%**, at **night: 50%**
- › Crime victimisation rate 8%

**We will contribute to:**

- › the *Tasmanian Road Safety Strategy 2007-2016*
- › a reduction in the reported level of family violence

**Other high-level benchmarks include:**

- › Confidence in police – target for 2012 to be  $\geq$  national average\*
- › General satisfaction with policing services – target for 2012 to be  $\geq$  national average\*

\*as measured by the *National Survey of Community Satisfaction with Policing*

**Other activities:**

By 2012 we will have reviewed and updated a range of strategic plans.



# Hierarchy of Planning Documents

Department of Police and Emergency Management



## *Directions in Australia New Zealand Policing 2008-2011*

This document continues to set the foundation, and serve as the core reference tool for policing strategy within Australia and New Zealand.



## *Tasmania Together*

This document provides a long-term vision for Tasmania, with *confident, friendly and safe communities* identified by the people of Tasmania as an important goal. The Department plans its activities to achieve this goal.



## **Strategic Framework 2009-2012**

The Strategic Framework defines the Vision, Mission, Values, Business Principles and Output Groups for the Department over the three-year cycle July 2009 – June 2012.

### **Annual Business Priorities**

The Annual Business Priorities provide specific aims and a range of key priorities for each of the Output Groups and Support Commands to guide the delivery of our **Vision** and **Mission**.



## **Action Plan**

The Action Plan sets out in detail how each Command will deliver on the Business Priorities for the 12-month period.



## **Annual Report**

The Annual Report showcases the year's activities and reports on the Department's performance.

