

# FUTURE FOCUS 2020 – 2023



## VISION

A safe, secure and resilient Tasmania.

## MISSION

To provide effective policing, fire and emergency management services.

## OUR ENVIRONMENT

Our emergency services operate in a dynamic environment, responding to unpredictable events that require an organisation that is agile and resilient. We need to be capable of meeting the demands of the changing financial, social and political environment by forecasting and responding to opportunities and threats.

### READINESS

- Prepare and plan for events and emergencies
- Educate and empower our community
- Collaborate with stakeholders
- Intervene early to minimise harm
- Build community resilience

### RESPONSE

- Capable and reliable to meet demands
- Agile, scalable and flexible service delivery
- Skilled and equipped workforce
- Innovative and able to adapt

### REASSURANCE

- Community confidence through professional service delivery
- Promote diversity and inclusion
- A culture of trust and accountability
- Continuous improvement
- Evidence based decision making

## OUR PEOPLE UNDERPIN WHAT WE DO THROUGH THE FOLLOWING PRINCIPLES:

### LEADERSHIP

### RESILIENCE

### PROFESSIONALISM

### COLLABORATION

### VALUES - LED

## STRATEGIC FOCUS AREAS

Supporting a healthy and resilient workforce

Building frontline capability

Enhancing trust and strengthening community relationships

Capitalising on interoperable emergency services