

Foreword

DPFEM has a strong commitment to supporting a diverse and inclusive workforce and community, I am pleased to endorse the Department of Police, Fire and Emergency Management (DPFEM) *LGBTIQA+ Action Plan 2023–2026*.

This Action Plan sets realistic and achievable goals over the next three years to continue to strengthen relationships with the LGBTIQA+ communities and support our LGBTIQA+ staff, volunteers, and their allies.

Our Action Plan is a significant step towards ensuring that every member of our community feels valued, respected, and supported, regardless of their sexual orientation, gender identity, or sex characteristics.

Our commitment to inclusivity extends to every aspect of our activities, including emergency services and first responders who play a crucial role in keeping the Tasmanian community safe.

The Action Plan includes several actions that encompass comprehensive training programs, community initiatives and policy reforms that will empower our staff, members, and volunteers to protect and serve the diverse Tasmanian communities with compassion, understanding and respect.

The Action Plan will be supported by Tasmania Police LGBTIQA+ Liaison Officers, and DPFEM's LGBTIQA+ Support Network members, and the Emergency Service LGBTIQA+ Strategic Working Group. It will directly benefit and empower LGBTIQA+ individuals by ensuring that they receive effective and sensitive responses from DPFEM personnel.

I wish to express my gratitude to all those who have contributed to the development of this Action Plan and thank the members of our LGBTIQA+ Strategic Working Group, liaison and support networks for your insights and efforts in strengthening our relationships and supporting our staff and volunteers.

Through our Action Plan, we commit to working together to break down barriers, eliminating discrimination and fostering a more compassionate and equitable Tasmania.

I look forward to making DPFEM a leading government agency in supporting the LGBTIQA+ communities.

Donna Adams

Secretary, Department of Police, Fire and Emergency Management DPFEM LGBTIQA+ Supporter



Our vision

Objective 1 >

To continue to build the trust and confidence that the LGBTIQA+ communities have in DPFEM.

Objective 2 >>

To work collaboratively with organisations and members of the LGBTIQA+ communities to foster continuous improvement.

Objective 3 >>>

To provide ongoing training and education to our staff and volunteers to enhance their understanding of LGBTIQA+ issues, cultural competency and sensitivity.

Objective 4 >>>>

To support all DPFEM LGBTIQA+ staff, members, volunteers, and their allies.

Actions

Objective 1 >

To continue to build the trust and confidence that the LGBTIQA+ communities have in DPFEM.

| Action | Responsible area/person | New or ongoing | Comments |
|--|---|----------------|--|
| To maintain and continue the development of the LGBTIQA+ Liaison Officer Network | LGBTIQA+ Coordinator | Ongoing | Continue with current training program, with continuous review and update where required Increase the number of LGBTIQA+ Liaison Officers from 11 to 30, with representation in every geographical district |
| Ensure the needs of LGBTQIA+ people in police custody are adequately addressed, with an especial focus on the safety and dignity of transgender, gender diverse, nonbinary people, and Indigenous people | Strategy and Support Police Districts | Ongoing | Data collection Policy review and updates |
| To support LGBTIQA+ sexual assault and family violence victim survivors through engagement and support | Family and Sexual Violence Command | New | Encouragement of inclusivity and support through a positive environment at the Arch Centres and engagement with specialist investigators |
| Provide trauma informed support to LGBTIQA+ victims of crime | Police Districts and Family and Sexual Violence Command | New | A victim centric approach to supporting the LGBTIQA+ communities, with an especial focus on safeguarding LGBTIQA+ victim-survivors experiencing intersecting forms of vulnerability (such as Indigeneity, disability, ethnicity, and/or mental health diagnosis) |
| Become one of the largest government agencies that actively recruits LGBTIQA+ staff | Police Recruiting, TFS Recruiting, and People and Culture | New | Embrace and encourage a diverse and inclusive workplace |
| Maintain and support the work of the DPFEM / LGBTIQA+ Strategic Working Group | DPFEM Agency Executive Group | Ongoing | DPFEM pioneered liaison with the LGBTIQA+ communities and we value the SWG's work |

Objective 2 >>

To work collaboratively with organisations and members of the LGBTIQA+ communities to foster continuous improvement.

| Action | Responsible area/person | New or ongoing | Comments |
|--|--|----------------|---|
| To maintain and strengthen further relationships with staff at Working it Out, TasCAHRD, Equality Tasmania, and other non- government organisations both through and outside the Strategic Working Group | LGBTIQA+ Coordinator | Ongoing | Ongoing with clear points of contact for NGO's |
| Engage with local communities groups to raise awareness of the Tasmania Police LGBTIQA+ Liaison Officer Program | LGBTIQA+ Coordinator Community and Engagement Inspector, Tasmania Police | Ongoing | Ongoing with clear points of contact for communities members Share promotional material to all known communities groups |
| Increase internal and external promotion of the Tasmania Police LGBTIQA+ Liaison Officer Program to make the program more accessible for the communities | LGBTIQA+ Coordinator Community and Engagement Inspector, Tasmania Police | New | Approved video promotion and updates to the Tasmania Police website. Consistently monitor and promote videos and related material to ensure sustained reach |



Objective 3 >>>

To provide ongoing training and education to our staff, members and volunteers to enhance their cultural competency and understanding of LGBTIQA+ issues and sensitivities.

| Action | Responsible area/person | New or ongoing | Comments |
|--|--|----------------|---|
| Ongoing presentation of LGBTIQA+ awareness training for police recruits | Education and training, Tasmania Police | Ongoing | 100% training rate for recruits |
| Increase awareness and training to all members about LGBTIQA+ issues, with a clear focus on issues in rural and remote areas | LGBTIQA+ Coordinator | New | Development and implementation of online training package Reach 50% of officers trained within three years Include public safety issues and discrimination facing transgender and gender diverse Tasmanians |
| Incorporate mental health and suicide prevention training for LGBTIQA+ Tasmanians into recruit training | Education and training teams | New | Ongoing training at recruit level |
| Incorporate awareness about crime motivated by LGBTIQA+ prejudice and hate into recruit, officer and liaison officer training. | LGBTIQA+ Coordinator Education and training | New | |



Objective 4 >>>>

To support all DPFEM LGBTIQA+ staff, members, volunteers and their allies.

| Action | Responsible area/person | New or ongoing | Comments |
|---|--|----------------|---|
| To strengthen and grow the LGBTIQA+ Support Network | LGBTIQA+ Coordinator | Ongoing | Promotion of the support network though internal and external communications, including promotional videos and update of websites |
| To monitor feedback from the Tasmanian State Service and the Tasmania Police Employee Survey relating to questions about diversity | LGBTIQA+ Coordinator | Ongoing | Monitor and respond to survey results |
| Provide executive representation at annual events such as Pride Parade, IDAHOBIT, Pride in the Park and events around the state to support our people | LGBTIQA+ Coordinator | Ongoing | Ongoing presence at significant events Increased percentage of staff self-identifying as LGBTIQA+ 100% awareness within DPFEM of the existence of the support network |
| Continually review and amend internal policy documents to ensure inclusion of LGBTIQA+ staff | People and Culture / Strategy and Support | New | Create policy to support staff who may utilise Gender Affirmation Leave. Ensure policy guides supervisors as to how to support staff accessing this leave |





For support, contact: LGBTIQA.Liaison@dpfem.tas.gov.au