

Department of Police and Emergency Management

Business Priorities 2009-2010





High visibility front-line service delivery

Public Safety

Aim: For the community to feel safe and be safe in public places

Priorities:

- › Visibility
- › Public Order incidents
- › Violence in public places
- › Responsiveness

Key Performance Measures

1. Level of foot/beat patrols
2. Total Public Order incidents
3. Level of assaults in public places
4. Community satisfaction with police dealing with public order problems* \geq national average
5. General satisfaction with policing services* \geq national average
6. Percentage of people who feel safe in public places during the day and after dark* (*Tasmania Together*)

**National Survey of Community Satisfaction with policing, Roy Morgan Research*

Aim: To improve support to the delivery of policing and emergency management

Forensic Science Service Tasmania (FSST) Priorities:

› Improve forensic testing outcomes

1. Assist Tasmania Police to improve forensic capability
2. Participation in development of Forensic Services Strategic Plan

Operations Support Priorities:

- › Forensic Services Strategic Plan
- › Intelligence functions

1. Complete the development of Forensic Services Strategic Plan
2. Complete the review of intelligence functions



BUSINESS PRIORITIES

Department of Police and Fire

Crime

Aim: To reduce the impact of crime

Priorities:

- Serious crime
- Crime reduction
- Crime clearance
- Illicit drugs
- Family violence incidents

Key Performance Measures

1. Level of serious crime
2. Serious crime solved
3. Total crime
4. Crime clearance rates
5. Seizures of illicit drugs
6. Number of serious drug offenders detected
7. Compliance with family violence policy and procedures

Executive Support Priorities:

- Statistical analysis
 - Service level agreements
 - Tasmania Police Manual
1. Number of queries/reports for districts including customer satisfaction
 2. Number of agreements reviewed, redeveloped and filed
 3. Parts reviewed, redeveloped and approved by Commissioner

Human Resources Priorities:

- People Management Strategic Plan
 - Investigative and crime scene-related training
 - Uniform review
1. Complete the development of People Management Strategic Plan
 2. Complete a review of investigative and crime scene-related training
 3. Complete uniform and related-equipment review

PRIORITIES 2009-2010

Emergency Management



Road Safety

Aim: To improve traffic law compliance

Priorities:

- › Visibility
- › High-risk offences
- › High-risk offenders

Key Performance Measures

1. Police patrol kilometres travelled
2. Police patrol hours (data extraction)
3. High-risk factor detections
4. Level of traffic law breaches

Corporate Services Priorities:

- › Internal Communication Framework
- › Information Technology Strategic Plan
- › Occupational Health and Safety (OH&S)
- › Procurement practices
- › Corporate data

1. Complete the development of Information Technology Strategic Plan
2. Update Equity and Diversity policy and guidelines
3. Develop and publish an OH&S Strategic Plan
4. Review Departmental delegation and procurement requirements
5. Review and update the Strategic Asset Management Plan
6. Provide operational areas with more effective information for decision making



High visibility front-line service delivery

Emergency Management

Aim: To enhance emergency and security management

State Emergency Service Priorities:

- › Emergency management plans
- › Volunteers
- › Disaster mitigation

State Security Unit Priorities:

- › Counter Terrorism Advisory Assessment
- › Early warning system

Key Performance Measures State Emergency Service

1. Number of applicable emergency management plans and number reviewed
2. Number of active SES volunteers

Key Performance Measures State Security Unit

1. Number of exercises managed
2. Number of counter terrorism projects/forums supported

Aim: To maintain a high level of ethical standards

Internal Investigations Priorities:

- › Complaint procedures
 - › Ethical behaviour
 - › Leadership
1. Percentage of Tasmanian population who have confidence in police
 2. Percentage of population who believe that police perform their job professionally
 3. Number of complaints against police

